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## THE FCC'S PUBLIC SAFETY & HOMELAND SECURITY BUREAU ANNOUNCES THE ACTIVATION OF THE DISASTER INFORMATION REPORTING SYSTEM IN RESPONSE TO HURRICANE HARVEY

The Public Safety and Homeland Security Bureau (PSHSB) of the Federal Communications Commission (Commission) has announced the activation of the Disaster Information Reporting System (DIRS) in response to HURRICANE HARVEY. DIRS is a voluntary, web-based system that communications providers, including wireless, wireline, broadcast, cable and Voice over Internet Protocol providers, can use to report communications infrastructure status and situational awareness information during times of crisis.

The Commission requests that communications providers that provide service to any areas listed below expeditiously submit and update information through DIRS regarding, inter alia, the status of their communications equipment, restoration efforts, and power (*i.e.*, whether they are using commercial power or back-up power). Communications providers can accomplish this by accessing DIRS at <a href="https://www.fcc.gov/nors/disaster/">https://www.fcc.gov/nors/disaster/</a>. Providers that have not previously done so will be asked to first provide contact information and obtain a User ID when they access DIRS. Communications providers are reminded that for providers that participate in DIRS, the separate Network Outage Reporting System (NORS) obligations are suspended for the duration of the DIRS activation with respect to outages in the counties where DIRS has been activated. Reports are requested beginning 10:00 a.m. on Saturday, August 26, 2017, and every day after that by 10:00 a.m. until DIRS is deactivated.

Communications providers that serve an area listed below and that have already provided contact information in DIRS will be sent an e-mail requesting that they provide the above-referenced status information through DIRS. The Commission encourages all communications providers that have not already logged onto DIRS to input their contact information, to do so as soon as possible.

## COUNTIES OF INTEREST FOR THIS ACTIVATION INCLUDE:

**Louisiana:** Acadia, Assumption, Calcasieu, Cameron, Iberia, Jefferson, Jefferson Davis, Lafayette, Lafourche, Orleans, Plaquemines, St. Bernard, St. Charles, St. James, St. John the Baptist, St. Martin, St. Mary, Terrebonne, Vermilion

**Texas:** Aransas, Atascosa, Bee, Brazoria, Brooks, Calhoun, Cameron, Chambers, Colorado, DeWitt, Duval, Fort Bend, Galveston, Goliad, Gonzales, Harris, Hidalgo, Jackson, Jefferson, Jim Wells, Karnes, Kenedy, Kleberg, Lavaca, Liberty, Live Oak, Matagorda, McMullen, Nueces, Orange, Refugio, San Patricio, Victoria, Wharton, Willacy, Wilson

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